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COOKIE POLICY

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Ignition Telecoms Investments Proprietary Limited and its subsidiary companies (''we'', ''us'' or ''our'') may use cookies and other similar technologies when you visit our website, including any other media form, mobile website or mobile application related or connected thereto (collectively, the ''Site'') to help customise the Site and improve your experience.

This Cookie Policy is in place to align with The Cookies Directive that was adopted as an amendment to the e-Privacy Directive in May of 2011 by all countries in the EU. Similar directives and acts are applied in South Africa such as the Protection of Personal Information Act (POPI Act).

- **What is a cookie?**

A cookie is a small piece of data that a website asks your browser to store on your computer or mobile device. The cookie allows the website to "remember" your actions and/or preferences over time.

Most Internet browsers support cookies: however, users can set their browsers to decline certain types of cookies or specific cookies. Furthermore, users can delete cookies at any time.

- **Do we share any data with third parties?**

We use third-party website infrastructure suppliers to help us build and manage our website. Cookie data is stored securely on these suppliers' servers. Our service providers have been carefully selected by us, are contractually bound by our instructions, and will not process your data for any other purposes than intended.

- **Why do we use cookies?**

We may use Cookies to do a number of things and the intention is to improve your online experience. We use cookies to deliver content specific to your interest and to save your password so that you don't have to re-enter it every time you visit our site. Cookies help us to recognise when you next visit our web site and note the advertisements displayed to you. This allows us to tailor the service we provide to your preferences.

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We may use them as a way of measuring our service and to work with marketing partners to improve our service. You can usually change your browser so that it will not accept cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

To assist you, we have provided an explanation of the types of cookies we use below. They have been categorized by its purpose:

Session Cookies:
What are session cookies?

These are cookies that last for a session. A session starts when you launch a Site for example and ends when you leave the website or close your browser window. Session cookies contain information that is stored in a temporary memory location which is deleted after the session ends. Unlike other cookies, session cookies are never stored on your device. Therefore, they are also known as transient cookies, non-persistent cookies, or temporary cookies.

Preference Cookies:
What are preference cookies?

We use Preference Cookies to remember your preferences and various settings where the technical storage or access is necessary for the legitimate purpose of storing preferences.

Security cookies:
What are security cookies?

Security Cookies are a type of HTTP cookie that have secure attribute set, which limits the scope of the cookie to "secure" channels. When a cookie has the secure attribute, the user agent will include the cookie in an HTTP request only if the request is transmitted over a secure channel (typically HTTPS).

Advertising cookies:
What are advertising cookies?

Advertising Cookies are specifically designed to gather information from you on your device to display advertisements to you based on topics that interest you.

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We work with approved partners to deliver relevant content to you and measure the effectiveness of these advertisements.

How are third party cookies used?

Third-party cookies are cookies that are stored under a different domain than what you are currently visiting. They are mostly used to track users between websites and display more relevant ads between websites. Another good example is a support chat functionality provided by a third party service. We use third party cookies to give you an enhanced experience and to power third party functionality such as chat windows.

How can I control cookies?

You can control and manage cookies in various ways. Please keep in mind, removing or disabling cookies may impact your user experience and parts of the Site may no longer be fully functional.

Where cookies are not strictly necessary for the provision of the Site, we will ask you to consent to our use of cookies when you first visit the Site.

You may change your browser settings to manage and control cookies. You can visit *http://www.aboutcookies.org/* which contains comprehensive information on how to do this on a wide variety of browsers. This site includes details on how to delete cookies from your computer as well as more general information about cookies.

Changes to the Cookies Policy

We reserve the right to update and change this Cookie Policy and request you to regularly check our Cookie Policy and other Data Privacy policies which may be applicable. This policy was last updated on 8 March 2022.

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